Supplier Management System

Part 2: Global Supplier Manual
Appendix A – Details of Default and Recommended Tools
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1 Introduction

This appendix provides details and sources for the default and recommended tools referenced in the JM-SMS.

These tools are available from the Automotive Industry Action Group (AIAG) through their website (www.aiag.org).

2 Links to Tools

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| 1. Failure Mode and Effects Analysis (FMEA) | Potential Failure Mode and Effects Analysis (FMEA)  
This reference manual provides information on the development of Design and Process FMEAs.  
(Default tool) |
| 2. Process Control Plan (PCP) | Advanced Product Quality Planning and Control Plan (APQP)  
This reference manual provides information on the development of PCPs.  
(Default tool) |
This reference manual provides information and guidance on the documentation process for PPAP.  
(Recommended tool) |
This reference manual provides information on the operation and definitions of Measurement Systems and their analysis.  
(Recommended tool) |
This reference manual provides information on the tools and techniques used in Statistical analysis.  
(Recommended tool) |
| 5. Problem Solving | CQI-20 Effective Problem Solving Practitioner Guide  
CQI-21 Effective Problem Solving Leader Guide  
These guideline manuals provide information on structured problem solving.  
(Recommended tool) |

These manuals are available from the Products Section of the AIAG website.